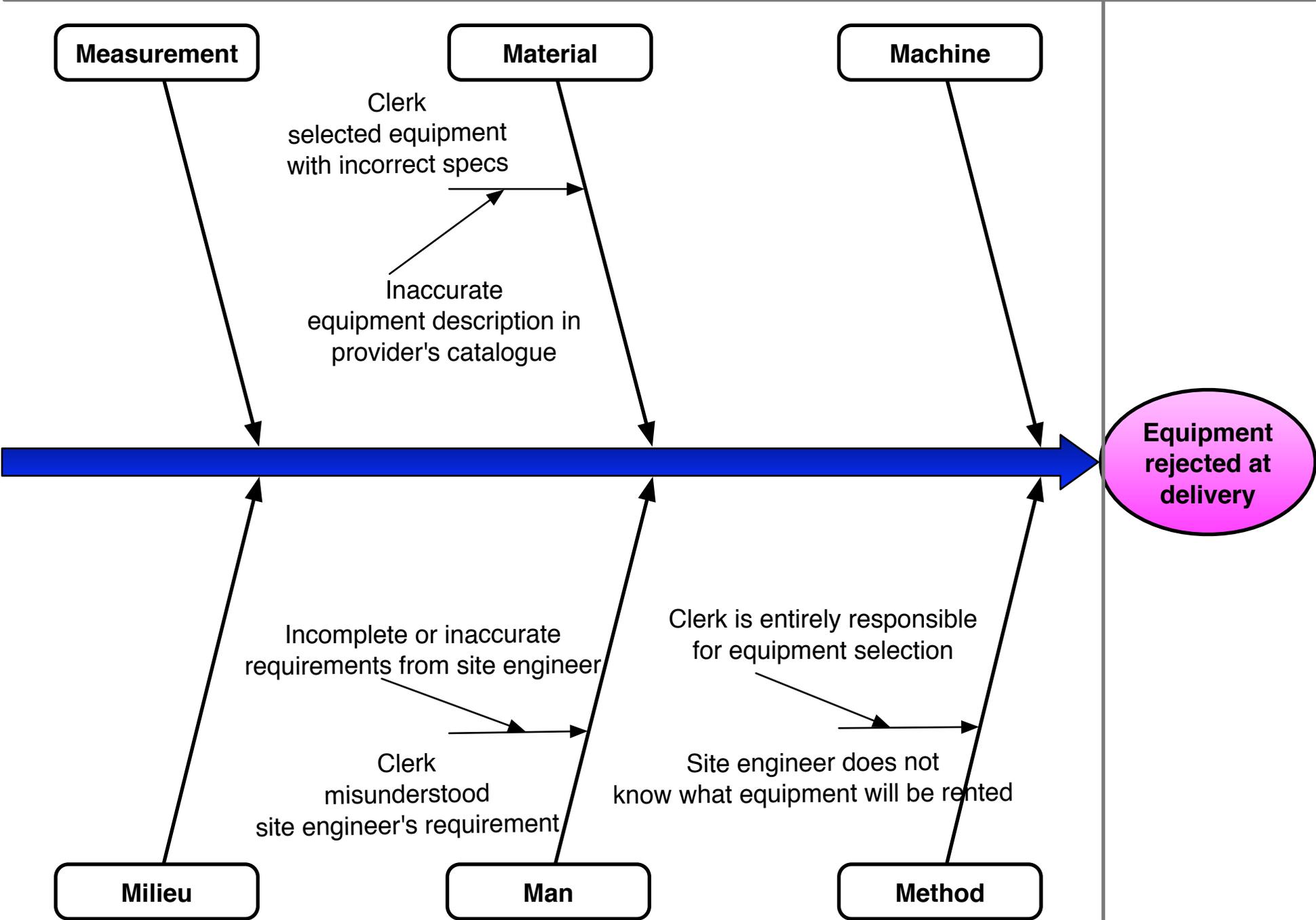


Causal Factors

Issue



Measurement

Material

Machine

Milieu

Man

Method

Equipment rejected at delivery

Clerk selected equipment with incorrect specs

Inaccurate equipment description in provider's catalogue

Incomplete or inaccurate requirements from site engineer

Clerk misunderstood site engineer's requirement

Clerk is entirely responsible for equipment selection

Site engineer does not know what equipment will be rented