

Critical Success Factor	Implementation Stages			
	<i>Foundation</i>	<i>Capability</i>	<i>Business Architecture</i>	<i>The Last Mile</i>
Strategic Alignment	Level 1	Level 1	Level 2 <i>Drive synergies</i>	Level 3-4 <i>Group-wide approach</i>
Governance	Level 1	Level 1	Level 2 <i>IT-wide approach</i>	Level 3-4 <i>Group-wide approach</i>
Methods	Level 2 <i>Workshop and observation methods</i>	Level 3 Integrate into System Dev Lifecycle	Level 4 <i>Integrate into Enterprise Architecture</i>	Level 5 <i>Integrate into Service Architecture</i>
Information Technology	Level 2 <i>ARIS for modeling</i>	Level 3 <i>ARIS for simulation and analytics</i>	Level 4 <i>Link to Enterprise Architect</i>	Level 5 <i>Link with Enterprise Service Bus and BPMS</i>
People	Level 1 <i>Establish BPM Team</i>	Level 2 <i>Extend into App Dev Team</i>	Level 3 <i>Integrate into Ent Arch Team</i>	Level 4 <i>Whole organization</i>
Culture	Level 1 <i>Basic process awareness</i>	Level 2 <i>Integrate into IT culture</i>	Level 3 <i>Become part of Enterprise planning</i>	Level 4 <i>Integrate into org culture</i>

*Application focus*

*Service focus*